



Job title: Account Manager – Scotland Grampian (22.5 hours a week)
Location: Scotland, Based remotely / England, based remotely
Responsible to: Head of Scotland
Salary: £25,000 - £28,000 FTE salary, £15,000 - £16,800 pro rata
Contract: 6 month contract

You can be based remotely for this role in either England or Scotland. You will be covering Grampian, Tayside and The Eastern and the Northern Highlands and Islands. **If you do not live locally to any of these areas, then you must have proven previous knowledge and experience of working in these areas, in order to fulfil this post.**

Championing Scotland by creating an ecosystem of employers, schools and young people to provide equal opportunities for all.

Are you passionate about better connecting young people with employers to inspire, inform and support their career journey?

Do you have a background in careers, employability and/or education?

Do you have experience in account management and delivering against targets or KPI's?

If you can answer yes to the above, please read on to find out more about this role within Speakers for Schools.

Key Duties:

- Supporting the management of relationships with schools and employers.
- Creatively communicating with customers to keep them engaged and active.
- Supporting the onboarding of new schools and employers.
- Collaborate with internal teams to ensure a seamless service for customers.
- Supporting our customers to operate on our platforms to deliver high quality experiences to students
- Working with internal systems and processes for a slick operation and clear reporting.

Key skills:

- High energy, confident and clear communicator, ensuring all you reach feel motivated to work with you.
- Ability to demonstrate a high attention to detail.
- Key collaborator able to connect with the nationwide charity team.

- Ability to support users on systems to deliver virtual events
- Aptitude to learn and regularly use IT software/ skills
- Self-starter
- Resilient

Key experiences:

- Good experience working in or around careers, employability and/or education.
- Good experience of account management and networking.
- A range of communication skills
- Experience in operating a CRM system
- Business Development experience

We are looking forward to holding video interviews through April/May 2021 and appointing our Account Manager swiftly so we can start delivering a difference in April and beyond. You must have the right to work in the UK without visa restriction to be considered.

Why us?

Speakers for Schools are a dynamic, swift-moving and fast-growing charity. We are on a mission to support a million young people across the UK annually by 2023. Having taken the first steps on the road to achieving this, our team has doubled in size in the past year. This has supported 278% growth in our Experience programme and 10% growth in our Inspiration programme during the past 12 months.

We want to level the playing field, making sure that all young people can access inspirational opportunities and experiences to fuel their ambition.

We are united and unique in our mission to transform lives through raising aspirations of millions of young people every year. Each year, 1,500 senior leaders, celebrities and industry experts deliver a difference to by sharing their story with students in schools and colleges in every corner of the UK. We connect employers such as Disney, The Bank of England, Spotify PwC and almost two hundred others to communities to provide access to the top opportunities for all across the UK. With us, you will be part of inspiring a generation to reach higher, broaden horizons and get equal access to the top.

To keep growing our charity and our impact, we need top talent and we are committed to treasuring, developing and supporting them to thrive within their roles.

Benefits offered at Speakers for Schools:

- 24 days annual leave plus bank holidays (pro-rata to part-time hours)
- Morning of your birthday off
- Pension scheme
- CharlieHR perks
- Perkbox
- £500 a year training allowance

Diversity at our core

At Speakers for Schools, we are committed to encouraging equality and diversity among our workforce, and eliminating discrimination. Our aim is for our workforce to be truly representative of all sections of society and our customers, and for each employee to feel respected and able to give their best. We welcome applications from all, including those where employment has been affected by Covid19 and those seeking to change careers. Diversity is at our core, join us.

How to apply:

Please apply as soon as possible submitting your CV and a one page covering letter which outlines your specific interest and ability to successfully fill this role, as well as your salary expectations and current notice period. Please also let us know your preferred working pattern for this part-time role.

Appointees are subject to a successful DBS check, as contact with young people is likely.

Please note, if you do not provide a covering letter your application will not be considered.

The Journey to joining Speakers for Schools:

Interviews will be scheduled as applications are received, before the closing date, and will take place over Microsoft Teams. We may appoint before this date depending on applications.

We will be closing this on or before **Friday 30th April**

Our new team member will start ASAP.